



Dept of Health and Human Services  
PO Box 12345, City, ST 00000-0000

Month DD, YYYY

Name

Address

Address

If you need help reading or understanding this notice, contact the Customer Service Line at **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

**Tiene un nuevo requisito para su cobertura de Medicaid**  
Tiene preguntas? También puede solicitar servicios gratuitos de un intérprete. Llama al **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

## You have a new requirement for your Medicaid coverage

Your Medicaid insurance through the State Advantage Health Care Program requires you to complete **100 hours** of Community Engagement activities each month.

→ **Your status is: Mandatory Community Engagement**

Your status is based on the eligibility information you have provided:

- 10 hours of one activity
- 25 hours of another activity
- 35 total hours
- **You need 65 more hours to meet the requirement**

These hours will be automatically counted each month as long as the information remains valid.

## Your next steps

To keep your Medicaid coverage, you must complete 100 hours of Community Engagement activities each month. To update or correct your information, call **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

You have up to **75 days from the date of this letter** to request an exemption or to start qualifying activities.

## What counts as Community Engagement?

Community Engagement activities include work, school, volunteering, job training, and more. See the enclosed *Things You Need to Know* for a full list of activities that qualify for your Community Engagement requirement.

## Who can request an exemption from Community Engagement?

You can request an exemption for several reasons, including if you:

- Have a disability
- Are pregnant
- Are the parent or caretaker for a child under the age of 6
- Are medically frail (as certified by a licensed medical professional)
- Are enrolled in a state-certified drug court program

See the enclosed *Things You Need to Know* for a full list of exemptions.

You can find more information about the Community Engagement requirements at [www.dhhs.st.gov/eligibility](http://www.dhhs.st.gov/eligibility)