



Dept of Health and Human Services
PO Box 12345, City, ST 00000-0000

Month DD, YYYY

Name

Address

Address

If you need help reading or understanding this notice, contact the Customer Service Line at **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

Tiene un nuevo requisito para su cobertura de Medicaid
Tiene preguntas? También puede solicitar servicios gratuitos de un intérprete. Llama al **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

You have a new requirement for your Medicaid coverage

Your Medicaid insurance through the State Advantage Health Care Program requires you to complete **100 hours** of Community Engagement activities each month.

→ Your status is: **Mandatory Community Engagement**

Your status is based on the eligibility information you have provided:

- 10 hours of one activity
- 25 hours of another activity
- 35 total hours
- **You need 65 more hours to meet the requirement**

These hours will be automatically counted each month as long as the information remains valid.

Your next steps

To keep your Medicaid coverage, you must complete 100 hours of Community Engagement activities each month. To update or correct your information, call **1-xxx-275-3447 (1-xxx-ASK DHHS)**.

You have up to **75 days from the date of this letter** to request an exemption or to start qualifying activities.

What counts as Community Engagement?

Community Engagement activities include work, school, volunteering, job training, and more. See the enclosed *Things You Need to Know* for a full list of activities that qualify for your Community Engagement requirement.

Who can request an exemption from Community Engagement?

You can request an exemption for several reasons, including if you:

- Have a disability
- Are pregnant
- Are the parent or caretaker for a child under the age of 6
- Are medically frail (as certified by a licensed medical professional)
- Are enrolled in a state-certified drug court program

See the enclosed *Things You Need to Know* for a full list of exemptions.

You can find more information about the Community Engagement requirements at www.dhhs.st.gov/eligibility