

Best Practices Displaying Ranked Choice Voting Election Results

Guidelines for Ranked Choice Voting election results that work for candidates and voters.

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Introduction

Our research showed that *how* RCV election results are displayed is the crucial third element to making sure that both voters and candidates trust and understand the election. The goal is to make election results transparent with an overview of how the winner won, and a step by step of the RCV tabulation process.

Embedding an explanatory narrative about the counting process into the results display helps voters understand:

- How their ballot was counted.
- How every vote contributed to the final winning tally.

Who are these guidelines for?

These guidelines are for election officials and news organizations creating RCV results displays on their websites.

Why follow these guidelines?

Results displays that show the winner and tell a narrative story of the election:

- Increase trust for voters and candidates.
- Show how an individual voter's ballot was counted and contributes to the whole.

What's included in these best practices?

- An explanation of CCD's best practices result display design.
- Vocabulary and data visualization techniques for explaining RCV results.

What are these guidelines based on?

- Our research on what works for voters. (See <u>page 10</u> for more details)
- The experience of elections offices and other groups in their successful campaigns.

Best Practices Displaying RCV Election Results

- Show who won before explaining the counting process. Show the process of counting a ranked choice voting election when reporting election results. This will help voters understand how the winner is determined and build confidence in the voting system. <u>Page 5</u>
- Show all rounds of counting with both verbal and visual explanations. A clear explanation helps voters trust the ranking process. Showing what happened in each round with text and charts helps everyone understand and makes the results pages more accessible. <u>Page 6</u>
- Include a summary of how votes accumulated for the winner, so the source of votes from rounds after the first round are transparent. <u>Page 9</u>
- Make it clear that interim results are incomplete and not official. Always pair interim results with a status of the counting, for example, the number of ballots still to be processed and tallied.

Read more about our research and best practices for Ranked Choice Voting at **civicdesign.org**

CCD's RCV Election Results Display

CCD developed this results display based on our research. The online demonstration shows real single-winner elections, and an example of a multi-winner election using demonstration data.

	2013 Minneapolis Mayoral Election Ranked choice voting Results Election date: 01/21/2022 Updated 10/9/2017		Final Results Results Summary		NYC Election date: 04/09/2022			Final Results		sults Summary
				****	44369			← Back	18	Next \rightarrow
	Final results Betsy Hodges won the 2013 Minneapolis Ma	yoral Election with 60.88% (38,87)) of votes in the final round.	Rou	nd 8					
	Hodges defeated Mark Andrew, who received	39.12% (24,972) of final votes. 50% of votes				10% 20%	30% 40%	50% of votes to	700/	
	Winner: Betsy Hodges 60.88% (38,870 votes)	to win	Mark Andrew 39.12% (24,972 votes)			10% 20%	30% 40%	win 60%	70%	
					Eric L. Adams 50.40% (404,513 votes)			+ 49,856	votes	
					Kathryn A. Garcia 49.60% (397,316 votes)			+ 130,384	votes	
					Maya D. Wiley					
<u>Mir</u>	<u>ineapolis Mayo</u>	<u>ral Election</u>			(0 votes)	-254,728 votes				
(35	candidates, bas	sed on the 2	013 election)		Andrew Yang Eliminated					
					Scott M. Stringer Eliminated					
					Dianne Morales Eliminated					
					Raymond J. McGuire Eliminated					
					Shaun Donovan Eliminated					
					Aaron S. Foldenauer Eliminated					
					Art Chang Eliminated					
					Paperboy Love Prince Eliminated					
					Joycelyn Taylor Eliminated					
					Isaac Wright Jr. Eliminated					
					Undeclared Write-ins % (votes)					
				(r	Inactive ballots to candidate choices left) 140,202 votes	+ 74,488 votes				_
				NYC	Democr	atic May		<u>nary</u>		

(June 22, 2021 election – 13 candidates, 8 rounds)

See our RCV Election Results Display Demonstration in action, with results from real elections. <u>Go to election-results.civicdesign.org</u>.

Show who won before explaining the counting process

Name the winner both in text and visually.

The first screen of the results display should name the winner, percentage of the total vote, and final votes. This supports voters who are only interested in the winner quickly see when a winner has been announced, and who it is.

Here, the final result is visualized using a stacked horizontal bar graph. Combining text and a chart:

- Makes the results display work for visual and verbal learners
- Supports accessibility ٠
- Makes it easier to see the results even on a small screen •

AND THE STORE	2013 Minneapolis Mayoral Election Ranked choice voting Results Election date: 07/21/2022 Updated 10/9/2017	Final ResultsResults Summary1Next \rightarrow							
	Final results Betsy Hodges won the 2013 Minneapolis Mayoral Election with 60.88% (38,870) of votes in the final round. Hodges defeated Mark Andrew, who received 39.12% (24,972) of final votes.								
	Winner: Betsy Hodges 50% of votes 60.88% (38,870 votes) to win	Mark Andrew 39.12% (24,972 votes)							
	Include an indication of the location of the number required to								

CCD Tested Vocabulary

Final votes are ballots and voters contributing to the winner when counting stops.

win (usually 50% +1).

Show all rounds of counting with both verbal and visual explanations

First, write a description of each round.

Starting each round with an explanation helps voters understand the counting process and visual display.

Tell voters:

- Which candidates were eliminated
- How many ballots were counted for their next choice.

In our results display demo, the explanation is on a separate page. But there are other options that need testing including:

- Put the written description to the left of the visual description.
- Show the written description in a window, so the voter can read it and close it to see the visual description.

THE SPANN	2013 Minneapolis Mayoral Election Ranked choice voting Results Election date: 07/21/2022	Final Results	lts Summary					
15 44 / + 1858 + VUMS	Updated 10/9/2017	\leftarrow Back	65	Next \rightarrow				
	Round 32							
Ī	Two candidates were eliminated: Bob Fine Jackie Cherryhomes							
	Number of ballots counted for their next choice: 6629 votes							
	Why are two candidates eliminated at the same time? Two or more candidates with the lowest number of votes can be eliminated in a single round if their total number of votes is less than the votes for the candidate immediately ahead of them. This means that, if all next choices went to one of them, they would still trail the next higher candidate, and the outcome will be the same whether they are eliminated one by one, or at the same time.							
	•							
Incluc	e the round When more than one							

CCD Tested Vocabulary

Eliminated candidates

are candidates with the fewest results in each round.

Ballots counted for their next choice are ballots from eliminated candidates that are still

candidates that are st active.

Include the round number to connect written and visual explanations.

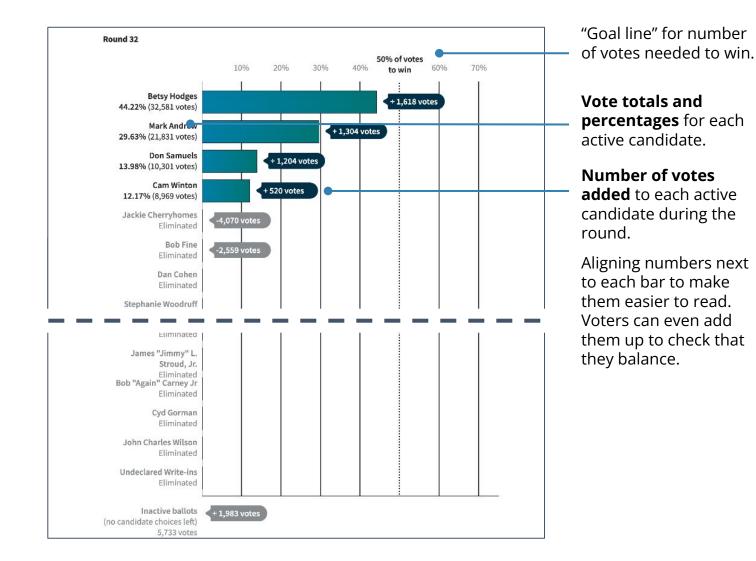
When more than one candidate is eliminated in the round, include an explanation of the rules for why.

Show all rounds of counting with both verbal and visual explanations

Then, visualize the round using a graph.

Clearly explain what's happening in the graph to avoid confusion.

Display the candidates in the order of the number of votes from the first round. Even if candidates change positions during preliminary reports, being consistent about this makes it easier to see how the results are changing during early reports.

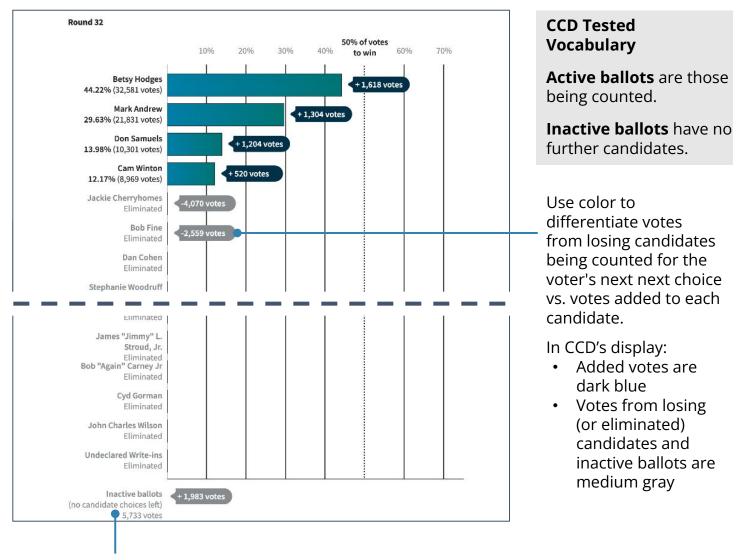


Use a horizontal bar graph to accommodate more candidates.

Show all rounds of counting with both verbal and visual explanations

Include inactive ballots in the results list.

Clearly differentiate inactive ballots from active candidates with color, the weight of the typography, and placement.



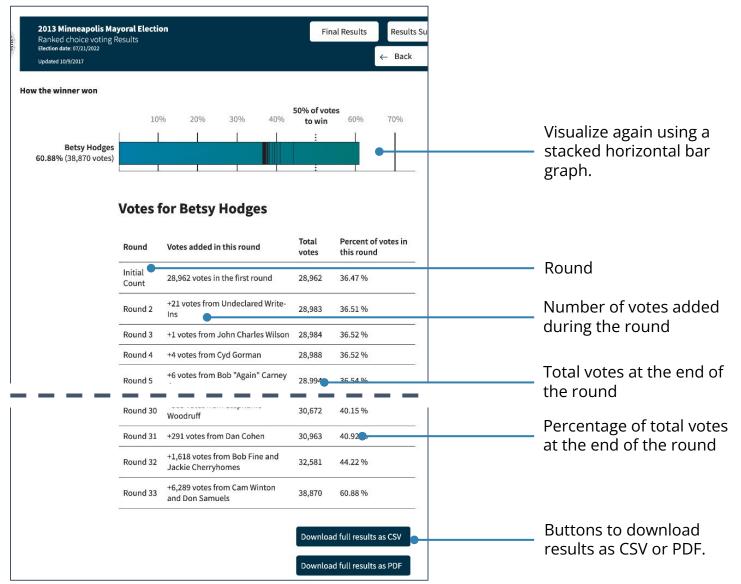
Running total of inactive ballots at the end of the list. Do not include a totals bar or a percentage for inactive ballots.

Include a summary of how votes accumulated for the winner

The screen should summarize each round of tabulation.

In a table show each round of counting starting from Round 1. Each round includes:

- The candidate(s) eliminated in the round
- The number of votes added from their supporters ballots
- The running total of votes at the end of the round
- The percentage of votes at the end of the round



Checklist Designing RCV Election Results

Name the winner before explaining the counting process.

Does your results display begin by naming the winner with words and with a chart?

Show all rounds of counting with both verbal and visual explanations.

- Do you explain each round in writing and with a visual chart?
- Does your results display define vocabulary?
- Does the display include inactive ballots?

Include a summary of how votes accumulated for the winner.

- Does your results display summarize each round of tabulation?
- □ Is the summary both written and visual?

Make it clear that interim results are incomplete and not official.

- Do your interim results clearly explain why they aren't official yet?
- Do your interim results include the number of ballots still to be processed and tallied?

The research behind these best practices

2017 Research for Best Practices for RCV ballots and materials

In this project with Fair Vote and the Ranked Choice Voting Resource Center, we tested in locations with and without RCV including Southern California, NJ, Minneapolis, San Francisco/Oakland, Denver, and Maine. We worked with almost 200 people who identified as first-time voters, experienced voters, and a few non-voters.

Most of the studies were qualitative interviews with a few people, but we also ran a large-scale study in which voters tried voting on three different ballot styles.

In another, we talked to voters immediately after voting in an RCV election in Maine to learn how they approached the challenge of ranking.

Our goal was to learn what helped voters understand and use RCV successfully. Participants used a simple voter education flyer, marked ballots, and answered questions about their reactions to RCV as a concept based on the materials used in the test. We updated the instructions and education flyer between studies, refining the approach.

RCV Election Results Display Demonstrations

This interactive demonstration of our design was tested and developed during the original best practices research and displays results from real RCV elections.

Find it at election-results.civicdesign.org

Read more about our research for Ranked Choice Voting at civicdesign.org

Additional Resources

Learn from our Civic Design Skill resources at civicdesign.org

Plain Language

Field Guide Vol 1 <u>Writing instructions voters understand</u> Field Guide Vol 4 <u>Effective poll worker materials</u>

Information Design

Workbook Designing a voter guide to an election

- Using colors effectively
- <u>Planning for multiple languages</u>

Toolkit Civic icons and images

Toolkit Election materials color palette (accessible colors in 4 shades)

Usability Testing

Field Guide Vol 3 <u>Testing ballots for usability</u> Toolkit <u>Usability testing kit</u>

Language Access

Workbook Planning Language Access



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