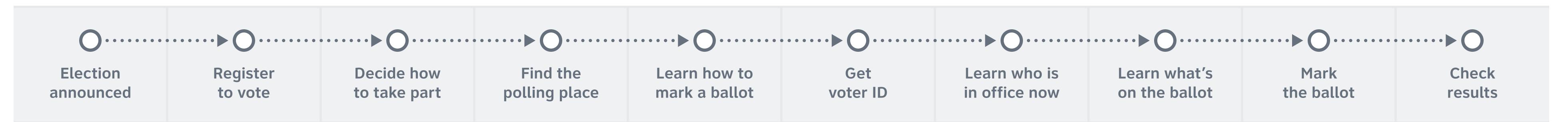
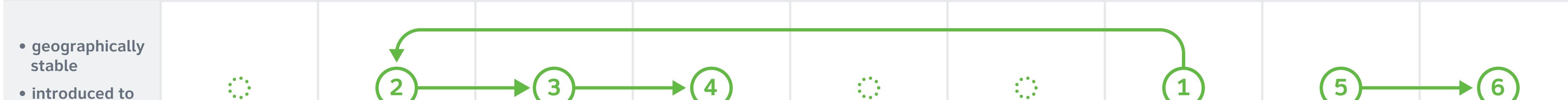
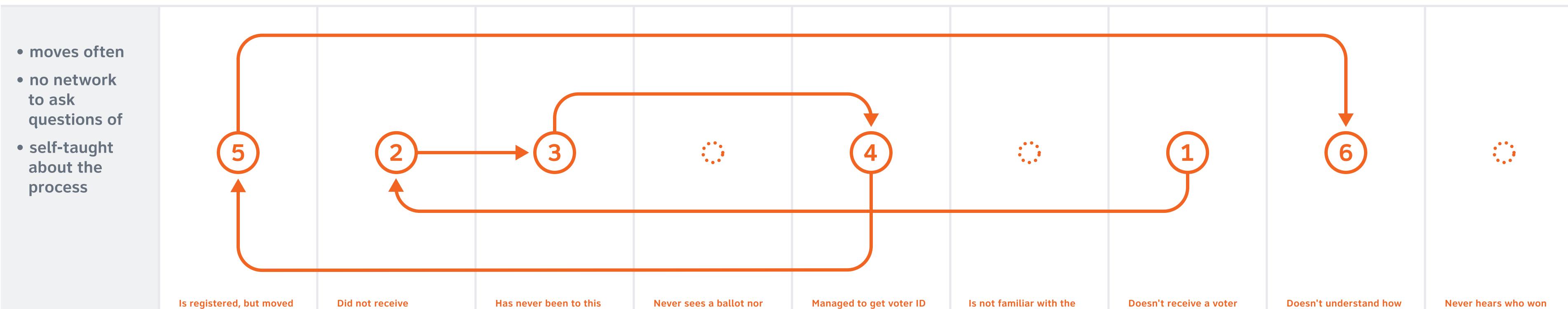
The Voter Journey





voting by parents									
 familiar with the process 	Already registered to vote for previous election.	Receives ballot automatically, which is marked and put in drop box or turned in at early voting location or at polling place on election day.	Has gone to the same polling place for years. It's close to home, easy to get to, and well marked.	Already knows how to mark because the ballot design has been the same for years. Also, a ballot was sent in the mail, so our voter could practice.	No ID needed.	Familiar with the local representatives and reads about them in the news.	A voter guide arrives in the mail and has information about all the candidates and ballot measures.	Practiced marking the ballot received in the mail and found no surprises on the ballot.	Gets notifications of election results from local election website.



	out of that county. Now must update voter registration by printing, filling out, and mailing the voter registration form.	information about early voting options either online or by mail and missed the deadline.	polling place before and it's far from work. Upon arriving, there are no signs to indicate where to go.	gets instructions on how to mark the ballot.	even though DMV is far from home and the lines are long.	local representatives.	guide in the mail and is overwhelmed by all of the information found online.	to mark ballot and didn't know about several of the races and candidates.	local races.	
Typical obstacles voters encounter	Strict registration deadlines.Doesn't have proper ID or supporting documentation (social security card, birth certificate, etc.).DMV is far away and expensive to get to.Confusing registration forms.Confusing online voter registration process.Data from DMV is slow to get to election department.Lost voting rights because of felony.	<text><text><text><text></text></text></text></text>	<text><text><text><text><text></text></text></text></text></text>	<text></text>	<text><text><text><text></text></text></text></text>	Has low civic literacy and is confused by levels of government.	<text><text><text><text></text></text></text></text>	<text><text><text><text><text><text></text></text></text></text></text></text>	<text><text><text></text></text></text>	

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